



# libelium

## Libelium Management System Policy

Libelium's **mission** is to accelerate the adoption of IOT technology in the world by creating all kinds of hardware and software solutions and services, as well as by evangelizing and spreading our knowledge.

Our **vision** is to be the world leader and reference for integrated solutions in Smart Cities and IoT, creating an ecosystem where different suppliers and customers coexist, offering a recurring business model based more on services than on hardware.

First of all, Libelium is a **TEAM** that works with **PASSION, CREATIVITY** and **AMBITION** to **generate IMPACT** in the world. These are our values, under which we work every day and guide our actions.

LIBELIUM's Management establishes the following **Policy** as part of its philosophy and commitment to quality, the environment, health and safety at work, legal compliance and social responsibility. The main objective is to achieve the satisfaction of our customers' expectations and seeking solutions for all stakeholders in our organization, also providing companies with solutions for the improvement of their supply chain management. All this without losing sight of our commitment to society and our employees. To this end, we focus our efforts on:

- To analyze of the context and the needs of the stakeholders in order to determine our Strategic Plan and our annual objectives.
- To manage risk and opportunities to be proactive in the face of opportunities and threats.
- To carry out a convenient management of change. It gives us flexibility and confidence in the uncertain environment.
- To focus on processes and continuous improvement to increase the efficiency of the Quality Management System and the quality of our service, establishing the required controls in the internal / external resource inputs, on the process itself and on the outputs of the same, enhancing the IT support and new technologies.
- To execute the activities with environmentally friendly processes, especially those related to waste management and consumption of natural resources, to prevent pollution, not only in our activity but contributing with our solutions in the care of the Environment, as shown by our plates of Agriculture or Smart Cities.
- To comply with legal and regulatory requirements in terms of Quality, Environment and Health and Safety at Work and Legal Compliance, and those other requirements that the organization may voluntarily subscribe to, at the request (or not) from our clients, both developers and integrators, as well as customers.
- To promote a healthy working environment, achieving the maximum welfare of all workers, in order to work in the best possible environment, both material and human. We believe in work-life balance as a key part of this objective and we are committed to the consultation and participation of workers in occupational health and safety issues.
- To include Corporate Social Responsibility within Libelium's intrinsic philosophy, currently based on four pillars: customers, suppliers, our team and environmental impact. Awareness of the social impact of the company's activity and corporate responsibility are part of the company's strategic planning.
- To be at the forefront of the technology of sensor network devices, wireless networks and electronic components to minimize the environmental impacts and maximize the safety at work and product quality, in any industrial environment, from a vineyard to an assembly line, and to promote the creation of new products, both in terms of design and in the use of new components, giving priority to savings and the "smart" way of working, such as with Smart Cities or Smart Metering.

From the direction of Libelium, we commit ourselves to review this policy periodically, to communicate it to the whole organization, in order to ensure its compliance and to make it available to all the people, organizations or institutions that may affect or be affected by the activities of our company.